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Optical Policies:

1. A minimum deposit of 50% is required at the time of order. The balance must be paid when the glasses are dispensed.
2. Payment for services can be made by:
Cash, Check, or Charge card (Visa, Mastercard, and Discover)
3. Because of the unique nature of our business (i.e. **custom-made eyewear**), cancellation of orders is not allowable and deposits are non-refundable.
4. **Any eyewear not picked up within 3 months of an order will be disassembled and any deposits will be forfeited.**
5. Fees for a doctor change of RX:
 - a. Within 60 days of the original RX date – No charge
 - b. After 60 days up to 6 months – 50% of original
 - c. After 6 months – full price
6. Progressive lens 'non-adapt' policy:
Within 60 days of dispensing, Professional Eyecare will replace progressive lenses with the customer's choice of single-vision, bifocal, or trifocal at no additional cost.
7. Professional Eyecare has a 1-year manufacturer's warranty on frame and lenses (one-time replacement)
8. Professional Eyecare reserves the right to decline adjustments or repairs on glasses not purchased here. There will be a charge for repairs and adjustments on glasses not purchased here. Adjustments and repairs are not guaranteed and will be done at the **owner's** risk.

I acknowledge that I have read and agree to the above terms and conditions:

Sign: _____ Date: _____